

## **THE BENTLEIGH CLUB HOUSE POLICY**

### **RESPONSIBLE SERVING OF ALCOHOL.**

Management and Staff of The Bentleigh Club advocate that patrons, members and guests consume alcohol as part of a social activity, in moderation and whilst having fun at the Club. As a Club we have an obligation to minimize the risk of harm to individuals, our staff, other patrons and the wider community.

We have a responsibility to display best practice in terms of our serving of alcohol and to set a positive example to our staff and other licensed venues in the area by complying with and where possible, exceeding mandatory compliance requirements.

Below is the House Policy for serving of alcohol and patron duty of care:

1. Management and Staff have completed training in Responsible Service of Alcohol (RSA) to provide a complete understanding of the Liquor License and the clubs responsibilities.
2. All Staff can insist on viewing ID aimed to stop minors from illegally drinking or being on premises without a guardian.
3. We do not engage in any irresponsible serving practices such as shooters, lay backs, doubles that encourage rapid or excessive consumption. Staff will refuse service of these requests.
4. Our security personal is fully aware of the RSA House Policy and will do their utmost to provide a safe environment, and to also identify any problems and intervene at the earliest stage.
5. Any anti-social behavior (fighting, yelling, and swearing) will not be tolerated at any time and persons who do so will be asked to leave the venue by management.
6. Management reserves the right to refuse service and entry at/to the venue at any time.
7. Neat casual dress is required at all times.
8. All guests must either be signed in as a visitor (if they live outside the 5km radius) or be a member of the club to be on the premises.
9. Persons found to be distributing substances to others will be reported to the police.
10. No proof of age, no purchase. No proof of age, no entry
11. We do not serve intoxicated people or allow them to remain on premise.
12. If a person is deemed intoxicated they will be asked to leave the venue. We will offer to call them a taxi and up hold our duty of care at all times.